

For room reservations, please call +65 6688 8897 (8am - 10pm).

For general enquiries, please call +65 6688 8868 (24 hours).

TERMS & CONDITIONS – ‘CITIBANK REGIONAL PRIVILEGES’ HOTEL OFFER

By proceeding with the reservation you accept and agree with Marina Bay Sands Pte Ltd (the Hotel) that the reservation (details of which are set out above), if accepted by us, shall be on the terms and conditions as follows:

Stay Period

- Stay-by date: 1 December 2017 to 30 June 2018

Rates and Deposit

- Reservation is cancellable and amendable 2 days prior to arrival. For no shows, cancellation or amendment made less than two (2) days prior to the reservation date(s), a penalty fee of one night's room charge (inclusive of any applicable prevailing government taxes) will be charged to the credit card provided at the time of reservation.
- Payment has to be made via Citibank credit cards only. Guest is to present and make advance payment of room charges via Citibank credit card upon check in. Should guest is unable to present Citibank credit card, rate will revert to Flexible Rate (BAR) of the day.
- The rates quoted are based on your period of stay. Rates are subject to change as a result of changes in your arrival and/or departure dates.
- Any extension of stay will be on guest's own account on either the Flexible Rate or any other Packages offered by Marina Bay Sands.
- Rates quoted are in Singapore Dollars.
- Rate is for 1 or 2 adults only.
- Rates do not include any applicable prevailing government taxes at time of occupancy. The Rates are subject to 10% Service Charge and prevailing Goods and Services Tax.
- The maximum number of guests per room is either 2 adults + 2 children (12 years old and below), or 3 adults. Additional guests to be charged at a fee of S\$100++ per night for Deluxe and Premier rooms; S\$175++ per night for Club, Grand Club and Suites. For your convenience, all suites are equipped with an extra rollaway or pull-out sofa bed when an additional adult is occupying the room. However, children, twelve (12) years and under, stay free when sharing a room with an adult as an additional guest.
- Room upgrade and additional adult charge will be on guest's own account.
- Club benefits are not included for children between 6-12 years old and are chargeable upon consumption at the Club55 Lounge.
- A cash deposit of SGD 200 for each night of stay or a valid credit card is required upon check-in for incidentals in addition to full payment of room and tax.
- In the event guest complete a booking based on a rate that has been incorrectly posted, the Hotel reserves the right to correct the rate or cancel the reservation at its discretion, and will contact you directly in order to do so.

- Marina Bay Sands may change these terms or terminate this program without notice. In the event of any dispute, the decision of Marina Bay Sands Pte Ltd is final and binding.
- Rate is not available over the following blackout dates:
 - 24 – 25 December 2017
 - 31 December 2017 – 1 January 2018

Eligible Age for Check-in

- You must be at least 18 years of age to check-in and register for a room.

Check-in and Check-out Timings

- Check-in time is from 3:00pm onwards and check-out time is by 11:00am.
- A valid government issued identification or passport is required at check-in.

Early Arrival and Late Departure

- Should you arrive at the hotel prior to the normal check-in time, please approach the Hotel's Guest Services Desk for assistance in storing your luggage until check-in is available. If arriving early, you are also advised to consider making a reservation for the evening prior to your arrival.
- Late check-outs are available on request subject to room availability and occupancy level.
- Please check with the Hotel's Front Desk at least 24 hours prior to your departure on availability of late check-out. A half-day room charge may be incurred for late check-out between 12pm to 6pm and a full day room charge may be incurred for late check-out after 6pm.

Credit Card Information

- A valid credit card is required to secure your reservation.
- Upon reservation, credit card will be charged for the amount indicated on the booking confirmation page and email.
- Exchange rates are applicable at time of reservation, but are subject to currency fluctuations and billing will be at the prevailing exchange rate upon completion of your stay.

Cancellation Policy

- Reservation is cancellable and amendable 2 days prior to arrival.
- Reservations made over 12-20 Sep 2017, 28-31 Dec 2017, 1-4 Jan 2018, 8-10 Aug 2018, 11-16 Sep 2018, 28-31 Dec 2018 and 1-4 Jan 2019 require full pre-payment and are non-cancellable, non-amendable and non-refundable. The entire period of your stay, inclusive of nights before and after the dates listed above, will be charged to your credit card upon reservation.

Group Reservations

- For reservations for groups of 10 rooms and above, please email the Hotel at groups@marinabaysands.com.

Sands Rewards LifeStyle Membership

- Patron must be at least 21 years old to join Sands Rewards LifeStyle Programme
- Patron must be a member and present membership card before check-out to earn Reward Dollars
- Payment must be made by cash/NETS/credit card/debit card to be eligible for earning of Reward Dollars
- Reward Dollars is not applicable as payment for all hotel packages
- Earning of rewards is only available for selected shows at Sands Theatre and is unavailable at Sands Expo and Convention Centre.
- Other Terms & Conditions apply

Child Breakfast Charge

- All rooms and suite rates do not include child breakfast charge. Child breakfast charge is applicable for any child between 6-12 years old. Breakfast for children 5 years and under is free. Child breakfast is chargeable to guest account at walk-in price upon consumption.

Further information

- In proceeding with the reservation, you further agree to allow the Hotel and its agents to collect, use and disclose to any of its related corporations (as defined in the Companies Act (Cap. 50)), its agents and its third party service providers (including those outside of Singapore) your personal data for the purpose of sending you Information and materials on any MBS related marketing offers, advertisements, events and promotions and such other related information via email to the email address provided.
- You may unsubscribe to any such email at any time upon receipt of the said email.
- No gatherings and parties of any nature are allowed. The hotel reserves the right to evict any additional occupants in the room.
- No prepared food from sources other than the Hotel's in-room dining services is permitted in the guest rooms.
- This reservation is not transferable. No name change is allowed.

General Provisions

- By proceeding with the reservation, you further agree and acknowledge that if the reservation is accepted by the Hotel, your stay subsequently shall be subject to the Hotel's standard terms and conditions of stay.
- The Hotel may, at its absolute discretion, cancel the reservation if the Hotel is of the opinion that the reservation information provided is falsified or incomplete.

- The Hotel shall be entitled to vary, amend and/or otherwise change these terms and conditions at any time without prior notice.
- You shall indemnify and hold the Hotel harmless in respect of any liability, loss, damage, cost and expense of any nature arising out of, and/or in connection with the acceptance of the reservation by the Hotel.
- The Hotel shall not be liable for any losses, damages, costs or expenses incurred by you as a result of any cancellation of the reservation by the Hotel.
- The reservation and the terms and conditions set out hereto shall be governed in accordance with the law of the Republic of Singapore.
- The Contracts (Rights of Third Parties) Act ((Cap. 53B) shall apply.

Terms and Conditions for 15% off Sands Skypark Observation Deck entry tickets and 15% off* Artsience Museum entry tickets

- *Local and Standard ticket categories apply based on country of residence of cardholder
- All tickets must be purchased and used between 1 December 2017 to 30 June 2018
- All tickets can be used only on the date of issue.
- Each Client is limited to a maximum of FOUR tickets per transaction and one transaction per day.
- Offer only available at each attraction's Box Office (e.g. Museum tickets can only be purchased at the Museum's box office)
- Valid Citibank branded or co-branded card must be presented at point of purchase.
- Tickets are subject to availability at the time of purchase.
- No refund or exchange on unused tickets.

Terms and Conditions for Complimentary Personal Shopping Service

- Valid for stays through 31 December 2018.
- All appointment requests must be made at least 3 working days prior to the intended appointment date.
- To request an appointment, visit MarinaBaySands.com/PersonalShopping and complete the reservation form. Your dedicated Concierge will be in touch to confirm your appointment.
- Successful reservations are subject to availability and MBS' confirmation.
- Please present this email confirmation to your dedicated Concierge on the day of your appointment.
- Up to two complimentary sets of afternoon tea will be provided only for guests who have completed the service.
- S\$250 Shopping Voucher promotion is not valid for complimentary Personal Shopping sessions. Other Terms and Conditions apply.

Terms and Conditions for Adrift 1-for-1 Cocktail Promotion

- Valid from now till 30 June 2018.

- Valid for one-time redemption only.
- Please present voucher attached to your hotel reservation confirmation email to redeem this offer.
- Redemption is available from 6pm to 9pm daily.
- Limited to one set per voucher (2 drinks).
- Promotion cannot be combined with any other promotions and cannot be exchanged for cash.
- Payment must be made by debit / credit card or room charge. Cash payment is not accepted.
- Marina Bay Sands reserves the right to change the Terms and Conditions without prior notice.
- In the event of any dispute, the decision of Marina Bay Sands is final without notice or liability.
- Other Terms and Conditions apply.